



Families. Access. Education.

# Covid-19 Parent Survey

## Reflections from 500 Parents in DC

## Data Sources

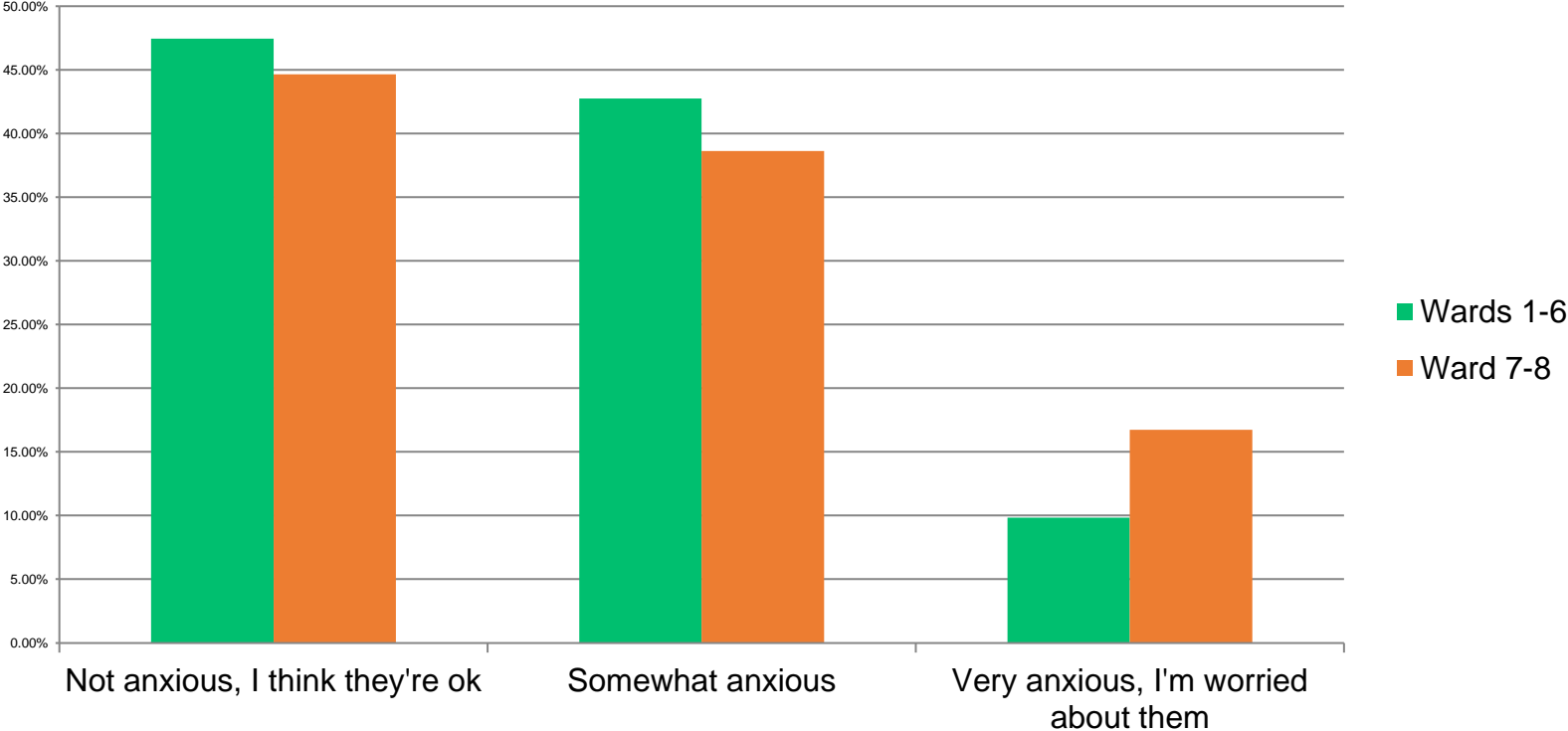
- Surveyed 2,234 families (via text) who we served through the High-Quality Schools Campaign for the 2018/19 and 2019/20 school years
- 540 (24%) responses of which 475 (21%) were valid based on survey completion and other errors.
- 14 parent interviews

## What we heard...

- **Parents are struggling with the expected challenges of distance learning not only with being educators but also with managing day-to-day activities.**
- **Parents experience a lack of distance learning consistency across schools.**
- **Parents remain concerned about the enrollment process.**
- **A startling 47% of families with children with IEPs think their children *will not* receive appropriate services.**

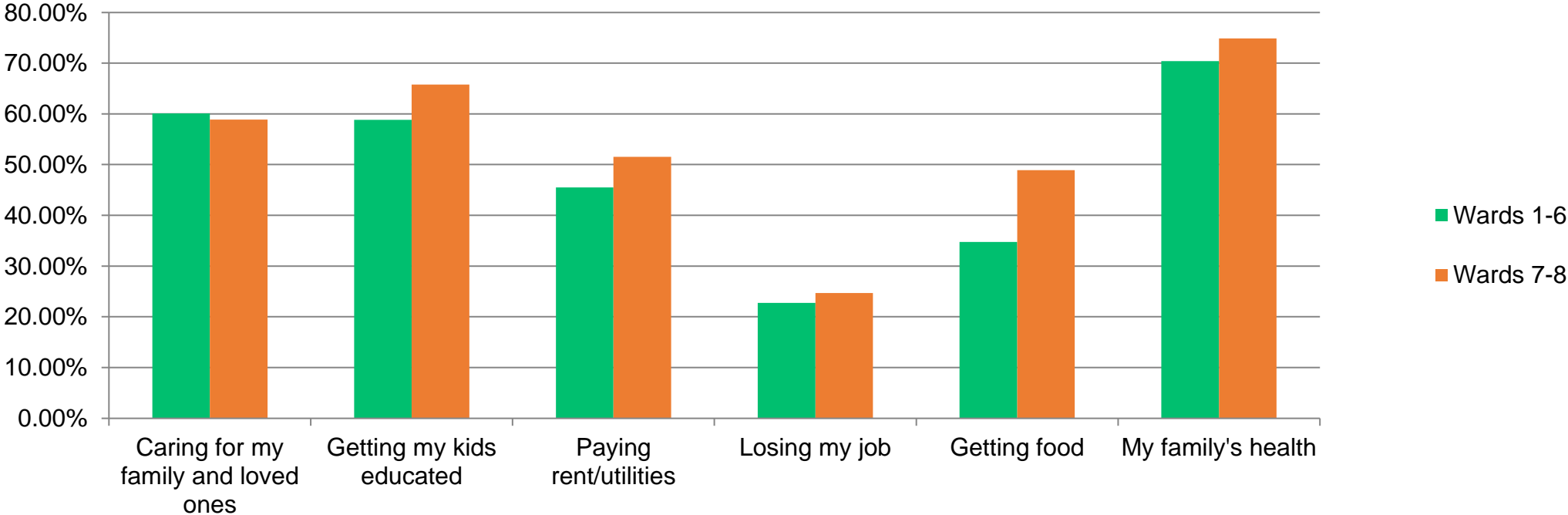
# Perceived Levels of Anxiety

How anxious do you think your children are about Coronavirus?

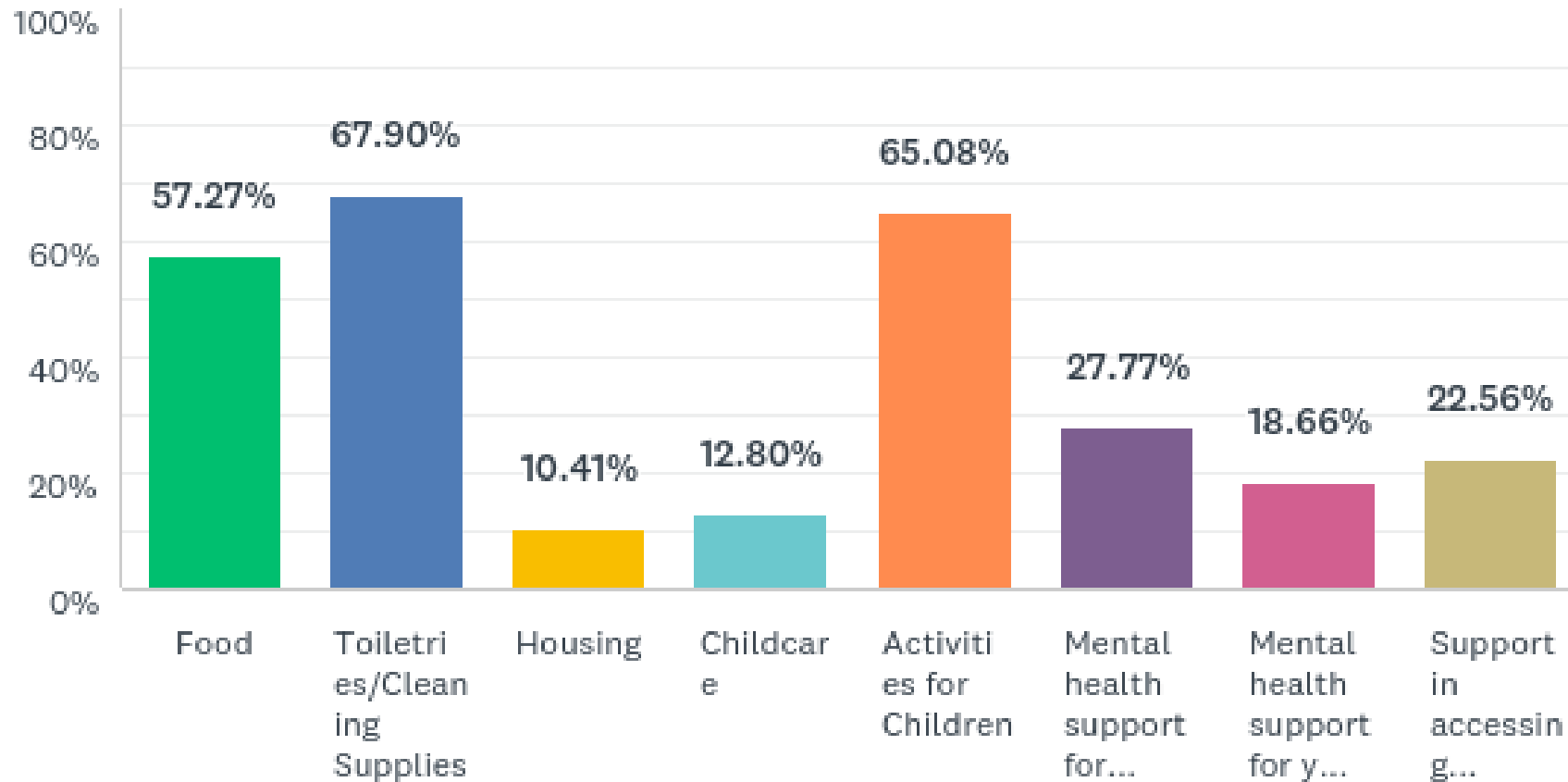


# Worries...

What are you most worried about?

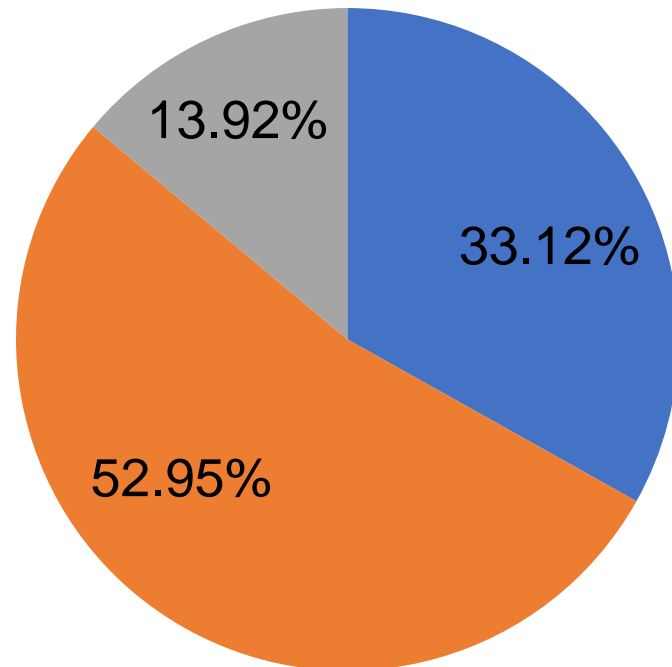


What resources do you think you will need in the next four weeks?



# Distance Learning...

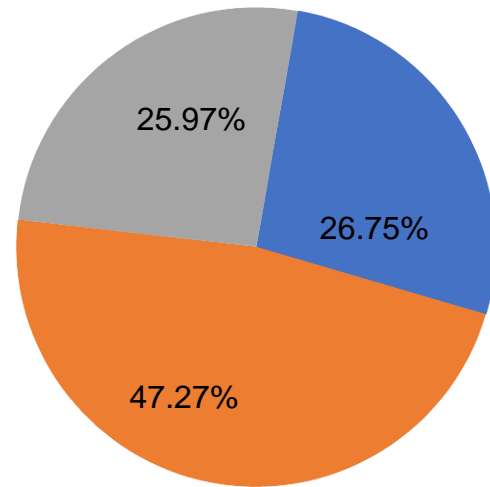
How comfortable are you with distance learning?



- Very comfortable-I can definitely make this work
- Somewhat comfortable - it's hard but I can do this
- Not comfortable - I don't know how I'm going to be able to do this

# Special Education Anxiety...

If your child has an IEP, do you feel that your child will receive his or her services?



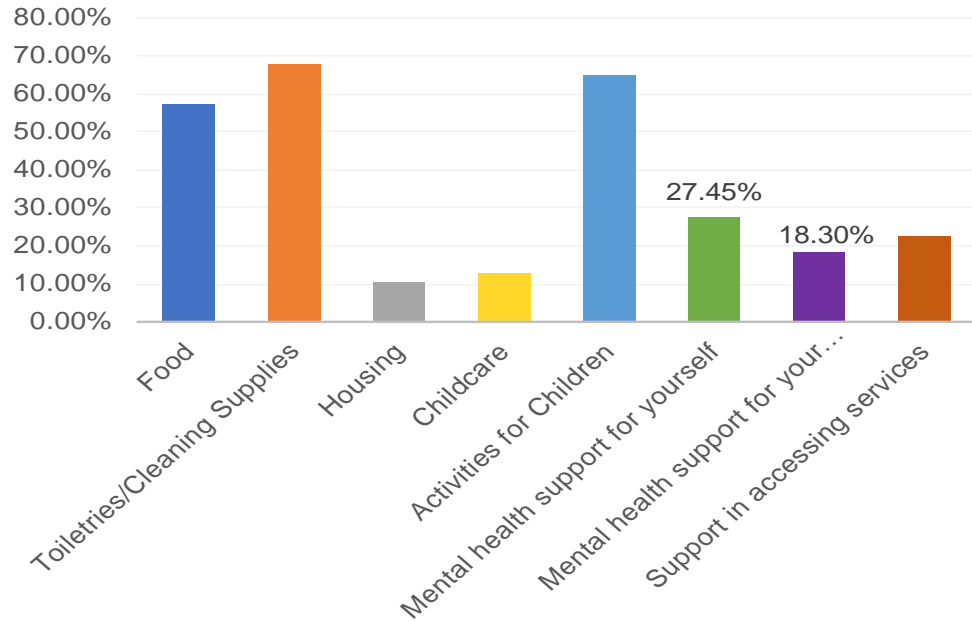
■ Yes ■ No ■ Maybe some, but not all

Almost three quarters of special education families feel their children will not be adequately served.

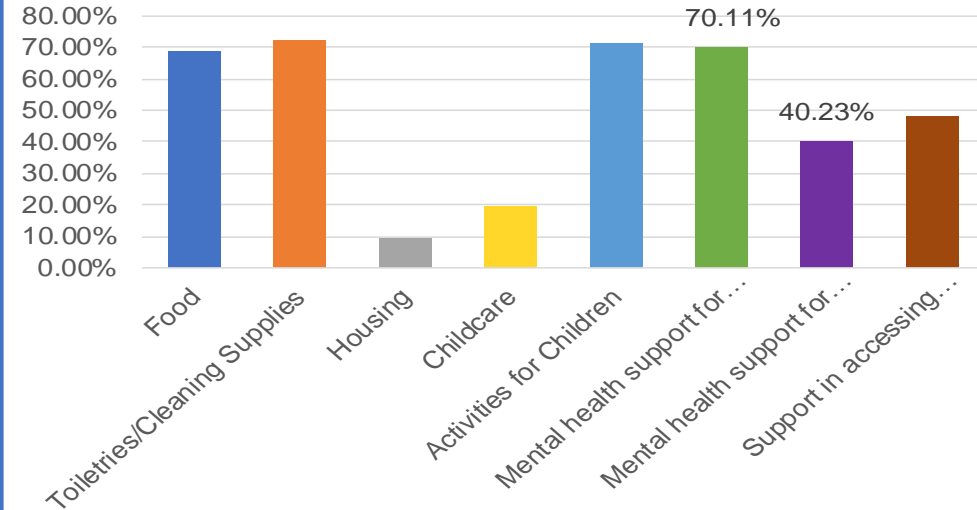
The result: Stress, anxiety, isolation



### What resources do you think you'll need in the next four weeks?



### What resources do you think you'll need in the next four weeks? Special ED Parents



## Next Steps for ConnectED

Parents told us that they want two things;

- First, they want people to know what they are experiencing and that they are not alone. In response, over the next several weeks, we will issue short polls to the same set of families while also returning to our interview families to gather more in-time information about their experience. We will also share our results with participating families.
- Second, parents report that they want tips on activities for their children and information about mental health and other services. In response we are initiating a *Text Tip Today (TTT)* communication approach in which we provide tips for managing stress, resource connections, and activities for children. Thus far, over 2,300 parents have elected to participate in our TTT initiative.

## Questions...

- How do we insure IEP kids are getting services in a distance learning environment?
- How do we manage parent stress and mental health needs that are likely to worsen? ...deliver mental health supports?
- Summer?